

**“You Said; We Did” - Action List – May 2017**  
**Actions from February 2017 BRC & other outstanding issues (*updates appear in italics*)**

Issue	Source	Officer	Action Escalation
<b>Frobisher Crescent Heating and Hot Water system</b>			
<i>Officers had a further meeting with the Frobisher Crescent House Group in April and agreed the following:</i> <ul style="list-style-type: none"> <li><i>That the consulting engineers report on the Heating and Hot Water system stated that the system was not “unfit for purpose”</i></li> <li><i>The system would be reviewed again at the end of each heating season (next review May 2018)</i></li> <li><i>The main boiler system would be reviewed after it’s “natural useful life”(10 years – therefore 4 years from now)</i></li> <li><i>Statutory Leaseholder consultation on a maintenance contract for the boiler system, repairs and maintenance and annual internal health checks</i></li> <li><i>Production of a Do’s and Don’ts for residents and their contractors for the system</i></li> </ul>	Sept 16 BRC	Michael Bennett	Completed – to be updated May 2018
<b>City’s website</b>			
<i>A resolution be sent to the next Information Technology Sub (Finance) Committee expressing Members’ continuous difficulty in using the City’s website.</i> <i>This will be sent to the next meeting on 26 May.</i>	Feb 17 BRC	Town Clerks	
<b>Concrete testing and repairs</b>			
<i>Previous concrete testing reports have been sent to members and the allocation of costs would be updated in the next Gateway 5 report.</i>	Feb 17 BRC	Mike Saunders	
<b>Crossrail</b>			
<i>An email broadcast was sent in March to encourage those residents who had yet to respond to its insurer in relation to any claims for internal damage resulting from the tunnelling works to do so as soon as possible.</i>	Feb 17 BRC	Michael Bennett	Completed
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